



**Jump Business Solutions Limited**  
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## **Customer Satisfaction Surveys**

Jump Business Solutions can provide independent surveys conducted on behalf of clients (both phone and postal surveys) canvassing customer ratings and comments relating to levels of customer satisfaction with your service and products.

The survey includes collation, interpretation and identification of critical aspects of your business (both the job you do and the relationships you maintain) to provide focus for quality improvement.

Our surveys provide you with unbiased feedback about what you are doing well (your strengths), and where you need to improve (your growth areas).