



Jump Business Solutions Limited
Free Call: 0800 JUMP4BIZ; Free Call: 0800 586 742; Email: info@jump4biz.com
P.O. Box 102, Morrinsville; Phone: +64 7 887 4751; Fax: +64 7 887 4754
P.O. Box 19, Pukekohe; Phone: +64 9 235 3238; Fax: +64 9 235 3238



Facilitating Groups

Workshop Outcomes

To develop facilitation skills to enable leaders to move groups forward in their development and quickly achieve outcomes. An intensive experiential workshop where participants reflect on their own behaviour and experience within the group to assist in consolidating the learning.

Audience

Managers, team leaders, trainers, chairpersons. Anyone who works with groups of people and seeks enhanced collective participation.

Content

- Overview of facilitation
- Accessing feelings, needs and choices
- Problem ownership
- Effective communication
- Feedback
- Dependency and Intimacy
- Group Needs
- Group Norms
- Group Stages
- Conformity in Groups
- Role Theory
- Groups in Conflict
- Developing the Process Observer Role
- Process Skills and Techniques

Process

This workshop focuses largely on the values, attitudes, and behaviours leaders need to develop and exhibit in order to foster participation and employee empowerment. Participants are encouraged to practice new behaviour within the workshop environment. In addition to the learning, participants will gain an enhanced understanding of their own ability to relate within groups.

Duration:

2 - 3 days

Venue:

One large training room.

An appropriate venue will be selected based on programme content at a location to suit the needs of the group.