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Human Resource Enquiries and Investigations

Jump Business Solutions assists organisations to meet legal, procedural, contractual, and ethical obligations in Human Resource matters, while providing organisations with a skilled, confidential, independent and unbiased, human resource investigation service.

We have significant experience in managing human resource investigations; particularly surrounding sensitive areas involving complaints alleging:

- Serious Misconduct
- Harassment
- Discrimination
- Bullying
- Health And Safety

We provide a direct investigation service, as well as a support and advice service for employers needing to conduct internal investigations involving employees.

Our brief generally includes:

- Obtaining all evidence (through interviews, documentation etc)
- Reporting on findings so employers can determine appropriate action
- Providing opinions and recommendations to avoid re-occurrence
- Supporting people through the process

We work with all those involved to ensure:

- The rights and responsibilities of all concerned are attended to
- Privacy considerations, natural justice and procedural fairness are applied
- Relevant legislation, contracts, and organisation policies and procedures are followed.
- Necessary support is available to all those who need it.

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